

TurkStat Quality Assurance Framework



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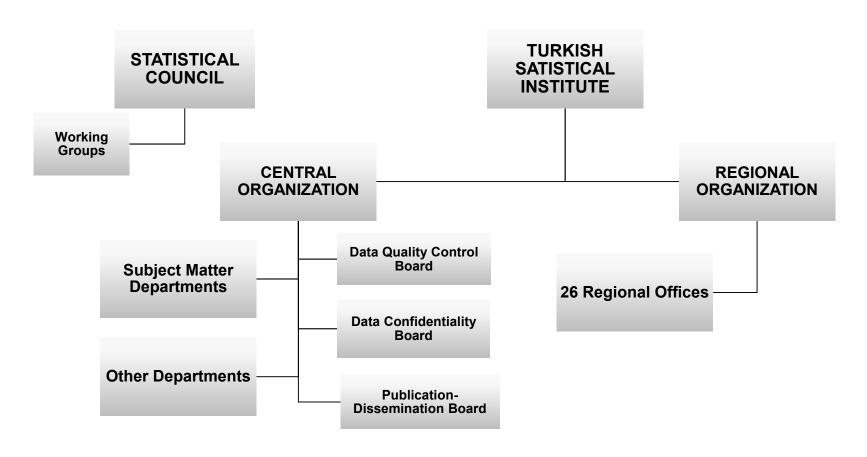
Our vision

"to establish a user-centered, sustainable statistical system based on the international standards".

The vision is not only focused on statistical system of TurkStat itself but it is also focused on the **Turkish Statistical System** as a whole.



Organizational Structure of TurkStat





Organizational structure on quality management

- Total quality management, standards, classifications Metadata and Standards Department
- Data quality Subject matter departments
- Data analysis methods and sampling techniques Sampling and Analysis
 Techniques Department
- Monitoring of the field works Coordination of Data Collection
 Department
- Preparation and compliance of the Data Release Calendar -Dissemination and Communication Department
- Defining quality principles and compliance with the standards Data
 Quality Control Board
- Specification of confidendiality criteria and tools Data Confidentiality



Coordination role - Official Statistics Programme

Coordinated by TurkStat

Prepared for a 5-year period

Determines the responsibilities (production and dissemination)





TurkStat Quality Assurance Framework & European Statistics Code of Practice



ES COP and ESS Quality Assurance Framework

•The European Statistics Code of Practice sets the standard for developing, producing and disseminating European statistics

https://ec.europa.eu/eurostat/web/quality/european-statistics-code-of-practice

•The Quality Assurance Framework is a supporting document aimed at assisting the implementation of the European Statistics Code of Practice (CoP). It identifies possible activities, methods and tools that can provide guidance and evidence for the implementation of the indicators of the CoP.



ES Code of Practice Principles (Nov. 2017)

Institutional **Environment** 1: Professional Independence **1bis: Coordination and** cooperation (new) 2: Mandate for Data Collection and Access to Data 3: Adequacy of Resources 4: Commitment to Quality 5: Statistical Confidentiality and Data Protection 6: Impartiality and **Objectivity**

Statistical Processes 7: Sound Methodology 8: Appropriate Statistical **Procedures** 9: Non-excessive Burden on Respondents 10: Cost **Effectiveness**





TurkStat Quality Assurance Framework

- Statistics Law of Turkey: Includes the European Statistics Code of Practice's principles and covers the statistical system as a whole
- Turkish Statistical Institute's Quality Assurance Framework is based on the ES CoP's principles.
- Our strategic plan is configured based on these quality principles.
- The entire statistical business process is planned on the quality axis.

http://www.turkstat.gov.tr/jsp/duyuru/upload/TurkStatQualityAssuranceFramework.pdf



Principle 2) Mandate for data collection

- TurkStat has a clear legal mandate to collect the data needed for the implementation of the Official Statistical Programme.
- TurkStat is entitled to collect data directly from statistical units and can access administrative records for statistical purposes.
- The obligation to reply to all surveys or censuses is stipulated by the Statistics Law, Article 7.



Principle 8) Appropriate Statistical Procedures

- TurkStat undertakes surveys in accordance with the international literature. Methodological documents and directions developed Eurostat and the UN are followed.
- Questionnaires are examined and tested thoroughly before the field work starts. Checklists are used to control the field work for surveys, standard data validation and cleaning rules are embedded into the electronic data collection forms.



Principle 8) Appropriate Statistical Procedures

- The methods used in corrections or imputations are published as part of the institutional quality reports.
- The revision policy as well as the historical information about the revisions done for produced statistics is presented to the public on the web site.



Principle 8) Appropriate Statistical Procedures

- Article 10 states that "Institutions and organizations are under the obligation to establish and update their national register systems in their areas of work in line with the standards as defined by the Presidency, and open these registers to the Presidency for the statistical use of them".
- TurkStat makes assessments of official statistics in line with the national quality principles, standards and indicators (detailed explanation in the next section).



Principle 9) Non-excessive burden on respondents

- As part of the Strategic Plan, TurkStat continuously measures and monitors the burden imposed on respondents and takes necessary measures to reduce the response burden.
- TurkStat started to measure the burden on respondents in 2013, and continued in 2015. Response burden will be measured every 5 years from now on.
- TurkStat focuses on collecting data from administrative sources as much as possible. Some of the major business surveys are now using data from administrative sources.



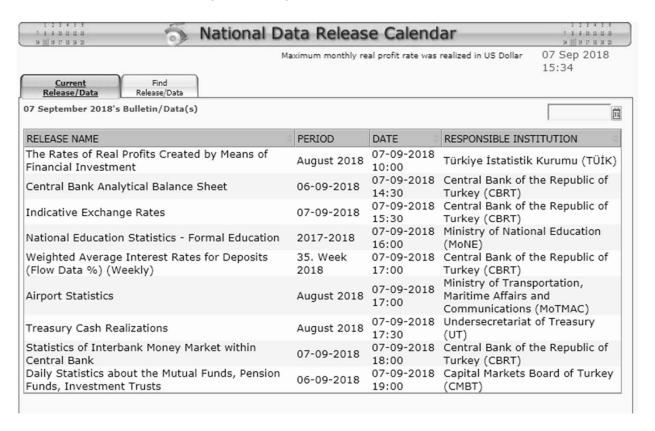
Principle 13) Timeliness and punctuality

- •TurkStat follows a dissemination strategy in compliance with the international standards based on disseminating data as soon as the final data is ready.
- •Advance release calendar for all official statistics of Turkey is released on the statistical portal at the end of each year.
- •Any change of a pre-announced publication date in the release calendar is published in advance for reasons of transparency.
- •TurkStat's press releases are disseminated at 10.00 am.



TurkStat Quality Assurance Framework (cont'd) National Data Release Calender

http://www.turkstat.gov.tr/ingtakvim/tkvim.zul#tb1





Quality Assessment of Official Statistics Produced by ONAs



Quality Assessment



Legal Basis

➤ Statistics Law of Turkey No.5429

Article 18 (h)

TurkStat's duties and authorities;

"to follow the performance of tasks assigned by the Programme to the institutions and organisations in relation to official statistics, to examine statistics produced by these institutions and organisations in terms of their conformity to international standards, to perform quality control and to provide technical support and ensure coordination in these issues"





Legal Basis

➤ Regulation on Foundation of Data Quality Control Board and its Working Procedure and Principles

Article 6

➤ Directive on Principles and Procedures for Quality Assessment in Official Statistics



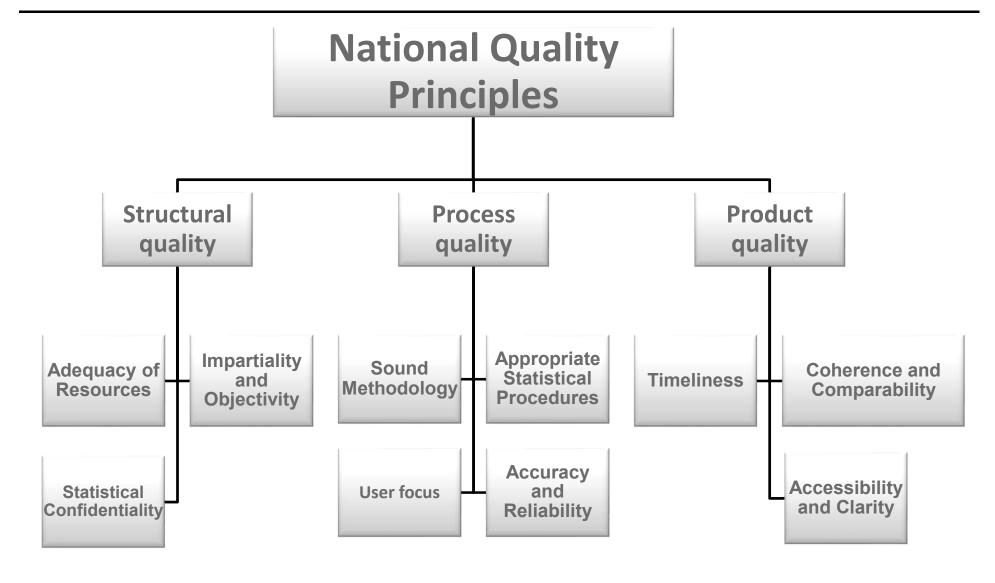


General Information

- ➤ Quality Principles and Standards
- ➤ The questionnaire and checklist
- ➤ Evaluation process
- **≻**Trainings
- Focus on both process and product quality
- Initiated with the formal request
- Aim to increase awareness on quality principles, collaboration, exhange of knowhow, enhancement and sustainability
- Assessments will be done before accepting to the OSP
- Signing the Quality Assurance Statement

10 principles16 standards41 indicators









Official Statistics Assessment Form

•Includes 8 parts:

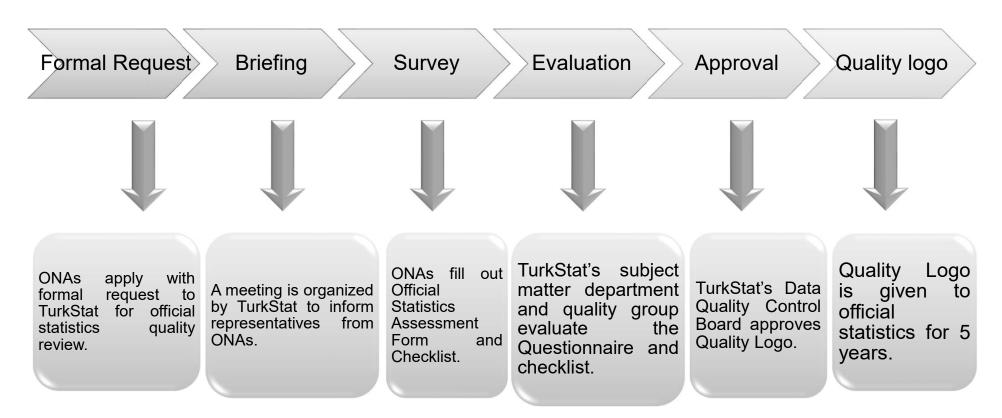
General Information, Data Sources and Cooperation, User Needs, Data Collection, Classifications, Data Processing and Analysis, Official Statistics Dissemination, Opinions and Suggestions

- •54 questions
- Peer review
- Evidence-based system, through control checklist, supplementary documents,





Quality Logo Process







Outputs of Quality Logo Process

- Official Statistics Quality Assessment Report
- Official Statistical Metadata Document
- Quality Improvement Action Plan
- Official Statistical Quality Assurance Statement
- Official Statistical Quality Certificate

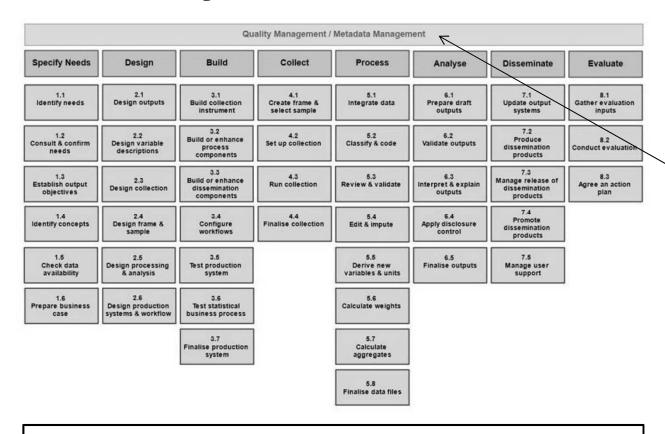




Quality Indicators for the GSBPM



Quality Indicators for the GSBPM



Quality indicators were developed for each phase (1 to 8) and sub-processes

Quality and Metadata management overarching processes



Types and Levels of the Indicators

modernstats

Quality Indicators for the Generic Statistical Business Process Model (GSBPM) - For Statistics derived from Surveys and Administrative Data Sources

- Generic indicators were proposed in order to reflect the nature of the GSBMP itself.
- Consistency with existing frameworks was ensured (e.g.UN, ESS Q&P indicators, ESSnet AdminData)
- No formulas were indicated but explanations and reference to the related quality dimension were provided.
- Quantitative indicators were used whenever possible.
- Qualitative indicators were expressed in the form of yes/no or high/medium/low degree indicators.

https://statswiki.unece.org/display/GSBPM/Quality+Indicators



Uses of the Quality Indicators

- Qls for the GSBPM provide a standard framework and a common terminology and support a process-oriented approach to Quality Management
- To rationalise quality work within an organisation
 - ✓ Avoid duplication of work in different sectors within the organisation
 - ✓ Map/fill in gaps with QIs in use in an NSO
- To define a mid-term quality policy
 - ✓ Can be tailored by NSIs according to their needs
 - ✓ Set quality targets to be achieved in a 3-5 year period
 - ✓ Inspiration from indicators defined for the overarching processes



TurkStat Quality Indicators

- A data quality working group has been created to determine quality indicators.
- GSBPM Quality Indicators have been studied by the data quality working group with regular meetings.



Quality Monitoring and Assessment Tool (QMAT)

- to monitor and evaluate quality of statistics produced by TurkStat
- based on ES CoP, Quality Indicators for the Generic Statistical Business Process Model (GSBPM) Version 2.0, quality reports and checklists used in TurkStat
- The Tool will be used to regularly review the quality of statistical outputs



Quality Monitoring and Assessment Tool (QMAT)

Purpose: monitor and evaluate quality of statistics produced by TurkStat

- QMAT is established on Quality Indicators mapped to both GSBPM sub-phases and quality dimensions
- Quality Indicators developed under modernstats –hlg by participating different countries and Turkstat as well
- Appropriate quality indicators selected for TurkStat
- Questions and measures for quality indicators
- 188 questions mapped to GSBPM processes and CoP dimensions



Thank You